



Radiation Protection Authority of Zimbabwe

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## NOTICE TO CLIENTS

### CLIENTS' SATISFACTION SURVEY

This serves to notify you that Ulendo Human Capital Consultancy has been appointed to conduct a customer satisfaction survey on behalf of the Authority. Your feedback on customer experiences with the Authority will be viewed as a critical element in ensuring a Customer-Focused culture and addressing any gaps.

Furthermore, the Authority aims to continue building quality into its service delivery by focusing on key elements that ensure improved stakeholder engagements and innovation across its value chains.

To this end, your support and participation in the above-mentioned exercise will assist in informing the Authority of current levels of customer satisfaction. Your assistance is greatly appreciated.

Thank you.

L. Mazuru

CHIEF EXECUTIVE OFFICER  
RADIATION PROTECTION  
AUTHORITY OF ZIMBABWE

04 NOV 2024

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**ACTING CHIEF EXECUTIVE OFFICER**

#### Directors

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